A “TRIPLE PLAY” SOLUTION FROM YOUR FRONT OFFICE

- Develop new sources of income.
- Automatic transfer of consumptions (call log, pay TV…) to customer invoice.
- Rich scope of services (Front Office, Pabx, Pay TV, Internet, etc).
- Easy plug and play configuration.
- Multilingual Web Interface.
- Triple Play management from your Front Office.
- A secure gateway between your different interfaces: Telephone, Pay TV, Internet, etc...
- Full Web architecture.
- Quick access to balances and cost controls.
- Guests and administration directory management.
- Easy extraction of data to your office applications.
- Real time supervision & alerting.
- Multi-language wake-up facility.
- Advanced Guest & Admin messaging facility.
- Local advertising & internal communication with your customers.
- Multi sites management.
CALL LOGGING
> Taxation data Import / Export.
> Phone cost optimization: Multi-Rate Management.
> Call flow management.
> Call Simulation: Estimate the cost of your communications.
> Financial reporting:
  Analysis of cost/sale prices, taxation, margin.
> Taxation by call duration.
> Management of customized rates:
  Invoicing of time slots, zone rates.
> Research and statistics using archived data.
> Management of telephone rights.
> Management of the PABX directory (name displayed).
> Management of the Rooms Status.
> Management of wake-up calls.

PAY TV / VOD MANAGEMENT
> ”Welcome” message on TV screen.
> Message with internet Logins on TV.
> Invoicing PayTV / VOD.
> Invoicing Room Service.
> View Bill.
> Management of Rooms Status.
> Management of interactive wake up calls with the telephone system.
> Consumption balance sheets for PayTV/VOD.

INTERNET MANAGEMENT
> Automatic creation of accounts.
> Profile Management.
> Daily Follow-up of internet communications.
> Delegation of the portal.
> Advertising management.
> Balance sheet of the internet invoicing.
> Invoicing of internet rates.

OTHER INTERFACES
> Key Management.
> Home Automation Management.
> Management Minibar.
> Management Rounds.
> Mobile services.
> Etc.

A RELIABLE & MODERN ARCHITECTURE
> "Full Web" Architecture.
> Ergonomic: user-friendly interface.
> Operating systems: Windows 7 or 2008.
> Language: JAVA.
> Data base: MySQL or, optional: Oracle.
> Application server: Tomcat.
> Voice architecture: Analogic/SIP.
> "Plug and Play" configuration.
> Remote maintenance.